

Selection Criteria		ACS Comments
Technical Requirements	Development and Operations Processes and Methodology	"Self assessment" at CMM Level 2
	Gap from existing product to scope of potential COD solution is small	ACS' proposed timeline to develop a COD solution does not meet project's required dates. When asked about this discrepancy, ACS' response was "this is the best we can do"
	Record of continuous investment in technology	Seems to be adequate
	Robust Development Architecture	COOL:Gen case tool, complete set of tools, project management and requirements management processes
	Robust Execution Architecture	DB2 and Oracle
	Robust Operations Architecture	Configuration Management Process; CSC manages much of the production operations, CSC may take on production cut-in (i.e. CSC does much of operations)
	Ability to comply with Security Requirements	Currently operating RFMS at VDC, presume some capability. Still have outstanding issues from last year's audit. Did not provide security capability information.
	Compatibility with SFA EAI Architecture (IBM MQSeries)	Operating RFMS at VDC, presume compatibility
	Compatibility with SFA Internet Architecture	ASP, VB, some Java applets
	Customer-facing, self-service tools (IVU, Imaging, CTI, Web, e-mail)	800 number and e-mail. Self service web site. CSR access to web site and TIVWAN Online and FAQ
	Functionality is Modular	Modularity indicated (yet the modules have no names, e.g. "a module that provides the ability to receive and process student-level records")
	Interface via "virtual network"	TIVWAN interfacing, manage 700 LAN segments
	Feed Data Warehouse	FDIC application feed DW using InfoRefiner.

Selection Criteria			AFSA Comments
Technical Requirements	Development and Operations Processes and Methodology		
	Gap from existing product to scope of potential COD solution is small		AppWorks covers needed functionality for FFELP programs
	Record of continuous investment in technology		Seems reasonably up to date; conservative investment approach to technology; VT terminals and microfilm
	Robust Development Architecture		Oracle Designer, many other tools
	Robust Execution Architecture		Oracle, Unix, NT
	Robust Operations Architecture		Appropriate operations support tools
	Ability to comply with Security Requirements		Audited by financial organizations, government contractor.
	Compatibility with SFA EAI Architecture (IBM MQSeries)		Tempest Messenger Service and Cold Fusion
	Compatibility with SFA Internet Architecture		Netscape FastTrack, IIS, ColdFusion, ASP
	Customer-facing, self-service tools (IVU, Imaging, CTI, Web, e-mail)		Call center support, tracking system, workstations, levels of calls
	Functionality is Modular		AppWorks modules defined and at least one level of sub-functionality is defined (avail for 2001 season)
	Interface via "virtual network"		Procom, FTP, Compuserve, some XML
	Feed Data Warehouse		Extract data for Bank of America data warehouse using Oracles Load Planner, also custom extracts via C++.

Selection Criteria		EDS Comments
Technical Requirements	Development and Operations Processes and Methodology	On path to achieve Level 3 by year end.
	Gap from existing product to scope of potential COD solution is small	
	Record of continuous investment in technology	Up-to-date set of tools in place
	Robust Development Architecture	Good use of tools, looking into getting Rational Rose.
	Robust Execution Architecture	2-tiered online, 3-tiered web; Verisign security certificates, Java, CA Security software
	Robust Operations Architecture	Robust architecture, operations tools, and procedures. CSC manages the environment, but EDS runs the application.
	Ability to comply with Security Requirements	Operating at VDC, have been audited by EY and PW against the delivered security plan. No outstanding issues.
	Compatibility with SFA EAI Architecture (IBM MQSeries)	Operating at VDC, so would be compatible. No evidence of experience with MQSeries
	Compatibility with SFA Internet Architecture	Use different web tools, do use Java.
	Customer-facing, self-service tools (IVU, Imaging, CTI, Web, e-mail)	Have 120 CSR's. Web self-service is in place. Installing network accessible imaging.
	Functionality is Modular	About 5,000 individual CI's. Approximately 15 executables support the business process (excludes reporting modules)
	Interface via "virtual network"	Operating at VDC, interface with TIVWAN, CDS, GAPS
	Feed Data Warehouse	Substantial list of reports, EIS tool (not used much), working to provide info on web through Information Builders tool.

Selection Criteria		Total Systems Comments
Technical Requirements	Development and Operations Processes and Methodology	Good discipline and procedures
	Gap from existing product to scope of potential COD solution is small	Preliminary assessment pending another visit
	Record of continuous investment in technology	World Class Technology infrastructure
	Robust Development Architecture	Separate development environment, tools appropriate for technology
	Robust Execution Architecture	IMS, DB2, CICS, etc. (IBM tools)
	Robust Operations Architecture	ENDEVOR/MVS; NETMAN; production support area, metrics, SME's, 24/7 A/N pagers
	Ability to comply with Security Requirements	Good security; audited by financial authorities
	Compatibility with SFA EAI Architecture (IBM MQSeries)	MQSeries access provided (partnered with IBM). [need to ask which version of MQSeries they are using]
	Compatibility with SFA Internet Architecture	n-tier, Java, Application Server
	Customer-facing, self-service tools (IVU, Imaging, CTI, Web, e-mail)	Data available through 3270, front end, or internet. ePayments supports online credit application, servicing, and fulfillment.
	Functionality is Modular	Have a Client Interface Group. Modules for application processing, transaction posting, customer service, collections, fraud, authorization system, accounting/settlement system.
	Interface via "virtual network"	Interface with many different clients. Excellent networking capability
	Feed Data Warehouse	Developed data mining tool, TOTAL ACCESS.